

## RESERVE GRANDSTAND CHRISTMAS UPDATE – DECEMBER 2021

Welcome to the Christmas edition and wishing all residents, especially our recent arrivals, festive greetings and a peaceful and relaxing Christmas season. First things first! Christmas lights on your balcony are welcomed so put your best “sparkie” hat on. Read on to familiarise yourselves with holiday period news and importantly how to keep your community happy.

### FEATURED IN THIS EDITION:

**Holiday Emergencies & Concierge Hours**

**Parking & Security**

**Festive Frivolities**

**Social News – Rooftop**

**Santa’s Waste**

**General Information**

### 1. TIS THE SEASON! HOLIDAY EMERGENCIES & CONCIERGE HOURS

**A timely reminder for true emergencies during the holidays (Police/Fire/Injury) call 000.** Tenants should contact their property managers for issues inside their apartments. See below for more information:

- **Loss of power** - check your fuse board in your apartment and confirm all switches are in the ON position – if this isn’t the problem, check with a neighbour to see if their power is out and if so call Western Power (13 13 51) for info about area power outages and also BStrata during office hours on 9382 7700 or after hours on 1300 722 445. If it is just your apartment tenants should call their Property Manager.
- **Loss of water** – residents should alert the Council of Owners - call 0409 430 521.
- **Concierge Hours** – Wendy-Ann will be on leave 27<sup>th</sup> and 28<sup>th</sup> December and 3<sup>rd</sup> January (public holidays only) Email [admin@reservegrandstand.com.au](mailto:admin@reservegrandstand.com.au) with non urgent issues.

### 2. TIS THE SEASON TO BE JOLLY! ( but not too jolly)

It is the season to be jolly but can we ask for every resident’s consideration when hosting Christmas and New Year parties. Unfortunately the BM team has had **several complaints recently about loud music, screaming from balconies and generally untidy behaviour at unsociable hours.** Please be especially aware during week nights that not everyone is on holidays!!

- **NOISE** travels in apartment blocks. Keep the **music volume down** and note that your balcony party will keep everyone around you awake – so move inside at a respectable hour. It is just not the midnight owls, we have had complaints from shift workers being woken by the early birds banging and jumping around at 5am.....so as suggested, be aware and considerate.
- One more consideration – **smoke drifts up and around** on a still night, so if you are smoking on your balcony please be aware you will disturbing the clean air space of those above, and around you, and does not make for good neighbourly relations. NO smoking is permitted at the community Rooftop.

### **3. TIS THE SEASON FOR EXCESS WASTE DISPOSAL**

- We all know what Christmas means – loads of wrapping, polystyrene, plastic and generally an overflow of packaging! Please be aware that the recycle bins on your level will fill up quickly so ensure **ONLY recyclables go in the yellow bins** – NO polystyrene in the yellow bins OR the blue suez bins in the B1 bin area. The blue suez bins (we know this is a cracked record) are ONLY for flattened cardboard.
- The area around the blue suez bins is NOT for the dumping of your broken or unwanted goods. It is your responsibility to dispose of these items at the tip. This area has cameras and we will pass the handyman's tip bill onto repeat offenders. There will be an extra red bin next to the blue suez bins for polystyrene etc to assist with excess packaging.
- **AND kitty litter!** The cleaners report that kitty litter is coming down the rubbish chutes with insufficient bagging – and explodes all over the bin room floors. Please double bag or assist by carrying the kitty litter to the red bin in the B1 car park.

### **4. TIS THE SEASON TO BE NAUGHTY- PARKING & SECURITY**

- LOTS of visitors? And you need somewhere for them to park. So please can all residents use their correct car bays in the basement and not park in the visitor bays for convenience. At no times are the electric car bays to be used – UNLESS you own an EV. Permit Parking bays are ONLY for those who have a permit – please display on your dashboard.
- **Please be vigilant with security** by not allowing access via the lobby or garages **to anyone you do not know.**

### **5. TIS THE SEASON TO BE WELCOMING & INCLUSIVE & KIND – SOCIAL NEWS**

- Rooftop Invitation to ALL for the “EVES”– on **Friday 24<sup>th</sup> December and Friday 31<sup>st</sup> December** all residents are welcome to put on their festive hats and bring some Christmas cheer (and your own drinks) to the Rooftop Terrace between 5pm and 7.30pm. Meet new friends, greet old faces and dispense your best advice on how to survive the silly season.
- The Claremont Football Club will be closed from December 17<sup>th</sup> until January 27<sup>th</sup> 2022.
- The Salvation Army were delighted with your kind contributions to their Christmas Appeal – thank you to all those who generously donated.

### **6. GENERAL INFORMATION**

- The Kyle Way damaged building wall tiles have been replaced. Suffice to say it has been a lengthy process but magic happens at Christmas time!
- A reminder that the footy club have asked that you ensure your dogs do NOT dig holes in their hallowed turf.
- Foyer doors – there has been a delay with the installations until early in the New Year.
- Please regularly check the [www.reservegrandstand.com.au](http://www.reservegrandstand.com.au) website for updates and you can book the rooftop and moves on this website. We do not place official news on the Claremont Oval Apartments Facebook page because it's a social page only.

FINALLY, a very Merry Christmas and a safe and healthy New Year to ALL.

Kind regards from Wendy-Ann, Colin & your Council of Owners

Email: [admin@reservegrandstand.com.au](mailto:admin@reservegrandstand.com.au)